

Saviynt for Administrators Training

Training Datasheet

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Learning Path Overview

The Saviynt for Administrators course is designed to help Identity Administrators gain the knowledge and practical skills required to effectively manage, optimize, and maintain their Saviynt Identity Cloud environment. Through hands-on labs, guided exercises, and real-world scenarios, learners develop the ability to perform day-to-day administrative tasks, improve system performance, and apply best practices for configuration, troubleshooting, and automation.

This course focuses on building operational confidence by enabling administrators to streamline identity lifecycle management, maintain system reliability, and support secure access governance across the organization. Whether strengthening foundational skills or expanding into more advanced administrative capabilities, this learning path equips administrators with the practical expertise needed to operate Saviynt efficiently and deliver consistent value to their identity and access management program.

Learning Path Duration

- 24 hours of learning content
- 30% lecture, 30% demo, and 40% hands-on lab

Target Audience

- Saviynt Administrators, Operators, and Support Teams

Delivery Methods

- Classroom (In-Person)
- Virtual Classroom (Live-Online)
- Onsite

Lab Environment

- Hands-on labs are included as part of this training

Prerequisites

- Saviynt IGA Level 100 training or equivalent knowledge and administration experience with Saviynt products and features.

Learning Path Objectives

This learning path enables you to achieve the following objectives:

- Explain the basics of troubleshooting in Saviynt, including interpreting logs and resolving common issues.
- Configure and manage authentication mechanisms to secure access to the Saviynt platform.
- Recognize the maintenance of the identity repository, including user data and attributes.
- Define and manage policies, such as birthright, technical rules, and JML.
- Configure and monitor Saviynt connectors to integrate with external systems and applications.
- Explore Saviynt Identity Cloud settings and their impact on Saviynt's behavior.
- Apply how to manage SAV roles and implement delegation features for effective administration.
- Navigate and utilize the Job Control Panel to schedule and monitor jobs.
- Configure and manage the Access Request System (ARS), including request and approval workflows.
- Discover how to manage and monitor tasks.
- Perform key administrative functions, including reviewing logs and using audit trails for investigations.
- Leverage Analytics and Control Center to generate actionable insights and compliance reports.
- Describe the process of archiving and transporting configurations across environments.

Courses and Modules

01 | Introduction to Saviynt for Administrators

- Introduction to Saviynt for Administrators Overview
- Role of a Saviynt Admin
- Forums and Saviynt Exchange Overview
- Best Practices for Ticket Logging

02 | Basic Troubleshooting for Administrators

- The PAIR Troubleshooting Methodology
- Accessing Logs Using Log Viewer
- Search and Narrow Down Logs
- Troubleshooting Best Practices

03 | Manage Authentication

- Authentication Fundamentals
- Native Authentication
- Single Sign-On Administration
- Troubleshooting SAML SSO
- Using SAML Tracer Tool
- SSO Best Practices

04 | Identity Repository Management

- User Management
- User Group Management
- Password Policy Management
- Role Management
- Application Management
- Identity Repository Management Best Practices

05 | Manage Policies

- Policies Overview
- Manage Technical Rules
- Manage User Update Rules
- Analyze Execution Trail
- Policies Best Practices and Troubleshooting

06 | Manage Connectors

- Connectors Overview
- Active Directory Connectors
- Database Connectors
- REST Connectors
- Connectors Best Practices

07 | UI Customization and SMTP Management

- Saviynt User Interface Customization
- SMTP Management
- Best Practices for SMTP Management

08 | Manage Delegation

- Delegation Overview
- Do Not Disturb Delegate
- Delegation Best Practices

09 | Job Control Panel Management

- Job Control Panel Fundamentals
- Manage Jobs
- Explore Job History
- Analyze Job Logs
- Job Control Panel Configurations
- Job Control Panel Best Practices

11 | Manage Tasks

- Task Fundamentals
- Tasks Notifications
- Manage Pending Tasks
- Manage Completed Tasks
- Common Task Errors and Status Codes
- Best Practices for Managing Tasks

13 | Manage Analytics and Control Center

- View Analytics Reports
- Schedule and Manage Reports
- Control Center Overview
- Analytics and Control Center Best Practices

10 | Access Request System Management

- Access Request System Overview
- Workflow Management
- Manage Email Templates
- Access Request Objects
- Custom Forms
- Binding Variables
- Access Request System Best Practices

12 | Admin Functions and Logging

- Admin Functions Overview
- Analyze Saviynt Identity Cloud Usage
- Analyze Audit Trail
- Certificate Management
- Data Analyzer
- Admin Functions and Logging Best Practices

14 | Archival and Transport Management

- Archival Policy
- Archive Objects Using Archival Job
- Transport Overview
- Export and Import Transport Packages
- Archival and Transport Management Best Practices

Upon Training Completion

Saviynt will provide you with a training completion certificate after completion of this training. A sample of the certificate is shown below:

